QUALITY POLICY



12/02/2024 Rev 01

Marc Rovira Pitarch, Manager of GRUPO CALDERERIA ROVIRA, states that:

The Quality Policy of GRUPO CALDERERIA ROVIRA is aimed at achieving the satisfaction of our customers and guaranteeing the quality of our services, as well as complying with the requirements of customers, legal requirements and those set out in the ISO 9001:2015 Standard

The scope of application of this Quality Policy is the manufacture, modification and repair of industrial equipment and pressure vessels.

In order to achieve the effective application of this policy and in order to be able to offer the Client products that stand out for their high level of quality compared to our competition, the following aspects are taken into account:

- Commitment to continuous improvement of the Quality System.
- To use the appropriate means to know and update the needs and expectations of our customers, which will serve as a basis for establishing the requirements of the service and ensuring the satisfaction of these needs and expectations.
- To procure innovative technological resources to the extent that their economic or strategic profitability is considered proven and that the available resources allow it.
- Periodic approval of measurable quality objectives and assignment of responsibilities for their monitoring and achievement.
- Implement the necessary measures to prevent defects, address risks and seize opportunities.
- That all non-conformities are analysed, and corrective and preventive actions are put into practice.

The assessment of the effectiveness of the Quality System is based on periodic reviews of the System and on the monitoring of quantified objectives that are established periodically and that are consistent with the Quality Policy.

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